



## OUR ENVIRONMENTAL CHARTER

Dear Sir or Madam

We are delighted to welcome you to LÉONOR, a four-star hotel in the heart of Strasbourg!

The LÉONOR is a hotel offering an exceptional experience in the heart of the Alsatian capital: a place of change and resources that advocates kindness and sharing.

Since November 25, 2021, the opening date of the hotel, respect for the environment has been at the heart of our approach. And because our environment is constantly evolving, we are attentive to change.

For ourselves, for you and for future generations, we do everything we can to minimize the impact of our activity on the environment.

### **We raise awareness among our teams and customers**

**Our teams' commitment to environmental protection and sustainable development is essential. It takes the form of daily actions, shared by all our departments, which enable us to change everyone's practices in order to limit their environmental impact. It also means inviting our customers to take part in our action through simple gestures that help protect our planet.**

Our teams :

- are trained in eco-gestures to be followed in their daily tasks ;
- invite our customers to adopt eco-actions as well ;
- choose our service providers and suppliers on the basis of their sustainable and social commitments ;
- offer our customers a wide range of alternatives to limit car travel: bike hire, public transport... ;
- are trained in eco-responsible digital practices (limiting document printing, using computer standby mode, etc.) ;
- encourage the use of bicycles and public transport for commuting: 83% of our employees use bicycles, walking and public transport to get to work.

## We save water

**As a result of population growth, economic development and other challenges to natural resources, water has become a precious commodity, and to prevent its depletion, we are committed to reducing water consumption throughout our hotel.**

- We have installed water savers/pressure reducers on taps and showers ;
- Our toilets are equipped with volumetric flush systems ;
- We read our water meters every month to better manage our consumption and have set up a table to monitor our consumption ;
- We carefully monitor our equipment to detect and repair any leaks that may occur ;
- Sheets and towels can be changed on request.

## We save energy

**Controlling our energy consumption is essential to reducing our carbon footprint. This is achieved through the effectiveness and performance of our intelligent systems, and the adoption of energy-saving practices.**

- We read our energy meters (electricity and gas) every month to better manage our consumption, and have set up a table to monitor our consumption ;
- We are equipped with a "KNX" home automation system that allows centralized control of electrical installations. Each bulb can be controlled individually with dimmers, timers and brightness indexes ;
- We have a centralized "GTC-GTB" management system for heating, air conditioning and ventilation installations. Operation can be managed remotely by controlling flow consumption by zone and by room ;
- Our heating and air-conditioning systems are powered by 3 latest-generation geothermal heat pumps ;
- We have installed an opening sensor in the bedroom windows that switches off the heating when they are open ;
- We have equipped our installation with LED or low-energy bulbs, which means energy savings and similar comfort for our customers ;
- We have installed presence detectors in the corridors to limit energy wastage ;
- We optimize lighting periods (day/night), in particular the lighting of our facade ;
- Our windows are double-glazed.



## We limit and sort waste

**Reducing waste at source, sorting and preventing waste are shared objectives. That's why, at our level, we have a policy of reducing packaging and waste, and promoting reusable and recyclable products.**

- Whenever possible, we work with bulk or large-pack products to limit unnecessary packaging ;
- Our Chefs have rigorous stock management and offer a short but varied menu, limiting buffets to breakfasts only. In addition, all uneaten breakfast pastries and breads are "recycled" to make delicious cakes ;
- We sort our waste and bio-waste is collected and recycled by our service provider ;
- We provide water bottles and a water fountain for employees ;
- We have also set up a selective sorting point for our customers ;
- Our hospitality products are packaged in pump formats or recyclable packaging.



## We care about our customers' well-being

**The well-being of our customers is one of our top priorities. This concern translates into responsible purchasing and a sustainable purchasing policy in which we involve our service providers and suppliers. We prefer to buy eco-labelled products or local products that respect the environment, both for our restaurant and our rooms :**

Food :

- Our dishes are prepared with seasonal products, preferably local, organic or labelled, many of which come from short circuits ;
- We always give priority to local producers, convinced of the need to preserve our committed farmers ;
- We can cater for special diets (vegetarian, vegan, lactose-free, gluten-free, etc.) by offering adapted dishes ;
- Our restaurant menus feature organic and/or fair trade products such as bread, yoghurts, tea, some fruit juices and wines...

Cleaning :

- The products used to clean our rooms and common areas are eco-labelled, which means better air quality and fewer health risks ;
- Our staff also use steam cleaning to clean surfaces such as tiles and glass.

Hospitality products :

- We have chosen the prestigious Codage PARIS range for our hospitality products. Codage is a French brand committed to respecting and protecting the environment. Their products are based on vegan formulas, made in France from natural ingredients and sustainably sourced, in recyclable packaging.

But also :

- For our guests, we have chosen Simmons mattresses created for the hotel, Tencel comforters (natural fibers) and DODO memory foam pillows.

## And more...

- Our establishment is completely non-smoking ;
- We have carried out a carbon audit to measure and reduce our carbon footprint ;
- We commissioned an audit of our heating, ventilation and air-conditioning system in order to optimize it and reduce energy consumption ;
- As part of the renovation of the Léonor, we opted for a bioclimatic design to limit the energy requirements of this remarkable building ;
- We are partners of the Sapocycle association, which collects used soap from hotels, recycles it and redistributes it to improve sanitary conditions for children and families in need. In addition, this association promotes the integration of people with disabilities ;
- We are partners of Solikend: a platform for booking "solidarity nights". It offers hoteliers a unique civic-minded approach: occasionally selling nights in an unoccupied room for the benefit of associations. The hotelier makes a payment to the guest, which is then donated in full to a non-profit organization chosen from among Solikend's partners when the guest books online.

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**Thank you for supporting us during your stay!**

**To give concrete expression to our commitment to continuous improvement, we are in the process of obtaining the Clef Verte label.**

**The Clef Verte label distinguishes tourist accommodation and restaurants committed to a voluntary, effective and dynamic environmental approach. The label is awarded annually by an independent jury of experts and professionals from the tourism and environmental sectors.**